

# INVESTING IN COMMUNICA



# **INVESTING IN**

INVESTING IN PEOPLE.

income totaled \$12.3 million, representing an increase over our prior year's performance.

While the margin pressure facing the financial institution industry over the past few years continued, we were able to claim some great successes which include:

- Originating a record \$175.4 million in commercial loans
- ► Growing our commercial portfolio by \$63.5 million or nearly 9%
- Doubling our new small business originations
- Originating community development loans of over \$4.2 million

We continue to manage our lending growth with an emphasis on strong credit guality, which has resulted in improving metrics within our overall portfolio.

# OUR ROOTS RUN DEEP IN OUR COMMUNITIES, WHERE WE BELIEVE THAT EVERYONE HAS THE POTENTIAL TO SUCCEED. THIS BELIEF ALLOWS US TO UNVEIL A WORLD OF OPPORTUNITY BY



Cynthia C. Merkle | PRESIDENT & CEO

I AM PLEASED TO REPORT WE HAD A VERY STRONG YEAR as net

▶ Generating \$141 million in residential loans which is 10% higher than 2015

To help simplify and enhance our customer's banking experience we are constantly striving to develop new products and services. In its first year of operation, our Innovation Center assisted us in delivering upon that commitment with the introduction of EMV chip enabled debit cards, digital wallets, a well-received digital ad campaign and through our expanded social media presence.

With simplifying and enhancing the customer experience in mind, we completed the renovation of our Bethel Grassy Plain Street branch. The branch now features a more open and innovative banking experience for our customers and a large community room for groups to hold their meetings, complete with the latest audio and video capabilities. The renovation also allowed us to launch **Future**Track, our solution to help support those who have already started to save for retirement and the overwhelming number of people who have not yet begun to save.

**Future**Track was designed to provide financial guidance for our customer's financial journey, primarily focusing on saving, retirement and life-stage

planning. We are supporting **Future**Track with a dedicated team, a new resource heavy website and a physical retail presence in the renovated Bethel Grassy Plain Street branch.

Our Branch Banking group saw a strong core deposit growth of 7.48%, while our Solutions Team initiative expanded by one last year with the addition of the Ridgefield Team to complement the teams serving the Monroe and Southbury markets. The Solutions Teams are a one-stop multidisciplinary team of banking representatives designed to give our clients exactly what they need to succeed. The delivery of services through the team approach continues to show strong market growth and enhance the customer experience. Our innovative approach to relationship banking caught the attention of the media, resulting in numerous national and local media articles.

The trust and investment areas generated nearly \$3.8 million in revenues and have seen a steady increase in revenues from the Raymond James portion of the group. We added our fourth CERTIFIED FINANCIAL PLANNER™ professional to our Wealth Management team in the beginning of 2017, further enhancing the planning capabilities of the group. We are continuing to expand services to our clients through financial planning, working with the next generation of clients through our estate settlement services and providing investment management services to the not-for-profit organizations in our community.

Treasury Services had a strong year and our focus continues to expand cash management services while promoting safety and efficiency to our business customers, plus expanding relationships with our municipal customers through deposit and investment services.

LAST YEAR WE CELEBRATED OUR 150TH ANNIVERSARY with hundreds of organizations and groups, thousands of customers and unique events sprinkled throughout the year including the joint underwriting of a monument dedicated to the hatting industry with the City of Danbury. We continued our long tradition of dedication towards enhancing the guality of life in our local communities through monetary donations, sponsorships and employee volunteer hours that totaled over 20.000 collective hours.

It was a year of celebration, which also included the contribution of nearly \$600,000 in grants and donations. We also announced a foundation grant

focus on education. To support the education theme, at our fall officer's meeting in October, the Union Savings Bank Teachers' Closet was unveiled. The Teachers' Closet was created to provide free school supplies to teachers in the communities we serve where students and their families experience extreme financial challenges which prevent them from having the supplies they need for the school year. I'm proud to say that our officers donated over 800 school supply items to kick off this initiative.

We continue our commitment of securing an environment that ensures our employees succeed by providing development opportunities while also celebrating their successes.

IN 2016, WE HAD NUMEROUS REASONS TO BE PROUD. Jennifer Tomaino, vice president, business banking relationship manager, was honored by the Connecticut Bankers Association as a New Leader in Banking, a recognition made to outstanding employees who make a notable impact within their bank and community.

Patty Dyer, vice president, residential mortgage and the Ridgefield Solutions Team leader, was a recipient of the "Women of FIRE" award, a recognition bestowed by The Commercial Record. As noted by the newspaper, "the FIRE (Finance, Insurance and Real Estate) sector has emerged as a keystone of the Connecticut economy, transforming the knowledge, wealth and dreams of the world's most ambitious visionaries into reality."

A number of our employees also received professional designations in 2016, which required a great deal of time in preparation for industry examinations. Highlights include, Terry Shanahan and Jacquelyn McKenzie of our security department who passed their CAMS (Certified Anti-Money Laundering Specialist) exams and are now CAMS Certified. Since its inception, CAMS has become the gold standard in Anti-Money Laundering certifications and is recognized by private institutions, governments and law enforcement.

Additionally, Jose Diaz, Jr. of our Raymond James Wealth Management unit earned the designation of a CERTIFIED FINANCIAL PLANNER™ professional while Kasey Beckendorf, assistant vice president, compliance officer, earned his CRCM (Certified Regulatory Compliance Manager) certification from the American Bankers Association.

As a Bank, we once again earned an Outstanding Community Reinvestment rating from the state of Connecticut's Banking Commission. We also received honors throughout the year from various organizations including being named the Dedicated Community Partner by the Portuguese Cultural Center and receiving the Hat City Award for Preservation Excellence from the Danbury Museum and Historical Society.

At the conclusion of 2016, we were preparing to say good by to a longtime member of our Board of Trustees. Donald Studley, who retired in February of 2017. Don served the bank for many years, most recently as chairman of the board. We can't thank Don enough for his dedication and commitment over the many years.

We are very proud of our accomplishments this year and we appreciate the support of our loyal customer base. On behalf of the Board of Trustees and all of us at Union Savings Bank, I thank you for your continued support.

Sincerely,

Cynthia C. Merkle

Cynthia C. Merkle President and CEO

NET INCOME	\$12.3 MILLION	
RESIDENTIAL & CONSUMER LENDING	Mortgage production totaled <b>\$141 MILLION</b> 10% higher than 2015 results	
COMMERCIAL LENDING	Grew commercial portfolio by <b>\$63.5 MILLION</b> a nearly <b>9% increase</b> from 2015	
CONTRIBUTIONS	Since 2011, we've donated nearly <b>\$6 MILLION</b> to local non-profits, and over <b>100,000</b> collective employee volunteer hours	
TRUST & INVESTMENT	Revenues totalling nearly \$3.8 MILLION	
NEW INITIATIVES	<ul> <li>Bethel Grassy Plain Street renovation</li> <li>FutureTrack</li> <li>Ridgefield Solutions Team</li> <li>Foundation Grant focus on education</li> <li>Converted to EMV chip debit cards</li> </ul>	

# INVESTING IN TO MORROV





FINANCIAL STATEMENTS FINANCIAL TRENDS CORPORATORS TRUSTEES BRANCH LOCATIONS

# **BALANCE SHEETS**

at December 31 (amounts in thousands) (unaudited)

	2015	2016
Assets		
Cash and due from banks	\$79,549	\$45,545
Securities	273,490	311,332
Federal Home Loan Bank stock	12,849	6,844
Loans, net	1,666,614	1,670,735
Premises and equipment	47,062	46,799
Other assets	109,104	124,420
Total assets	\$2,188,668	\$2,205,675
Liabilities and Capital		
Deposits	1,665,767	1,665,637
Repurchase agreements	167,939	216,183
Federal Home Loan Bank advances	112,994	60,919
Other liabilities	24,859	35,274
Capital	217,109	227,662
Total liabilities and capital	\$2,188,668	\$2,205,675

# **INCOME STATEMENTS**

Years ended December 31 (amounts in thousands) (unaudited)

	2015	2016
Interest and dividend income Interest expense	\$76,117 10,233	\$73,747 8,477
Net interest and dividend income Provision for loan losses	65,884 2,403	65,270 1,595
Net interest and dividend income		
after provision for loan losses	63,481	63,675
Noninterest income	17,078	16,497
Noninterest expense	63,172	62,357
Income before income taxes	17,387	17,815
Provision for income taxes	5,348	5,497
Net income	\$12,039	\$12,318





Loans, net (in \$millions)



**Regulatory Capital Ratio** 

# CORPORATORS

# TRUSTEES

Michael Ackerman Owner, The Pantry, Inc. Michael J. Allen President, Danbury Square Box Company Chervl A. Bakewell CPA-Partner. Bakewell & Mulhare LLC Eduardo Batista President, Danbury Donuts, Inc. David Begin President & CEO, Chemical Marketing Concepts James J. Blansfield President, Blansfield Builders, Inc. Patrick J. Boland Retired Managing Director, Credit Suisse First Boston Emile Buzaid Retired Owner, Max Gun and Pawn LLC Maureen Casey Gernert Retired Director, Career Development Center, WCSU Jacqueline Cassidy Controller, Koster Keunen, Inc. Anthony W. Cirone, Jr. CPA-Partner, Cirone Friedberg LLP David M. Coelho Electrical Instructor, Ridley-Lowell Business & Technical Institute Geoffrev Dent Sales, Electrical Wholesalers Daniel B. DiBuono President, Tower Realty Corporation Charles R. Ebersol, Jr., Esq. Partner, Ebersol & McCormick LLC Mourad Fahmi CEO/Principal Owner, Miller-Stephenson Chemical Corp. Philip M. Farmer President, Credit Resources, Inc. Thomas T. Fitzsimons Executive Vice President, Channel Sources Clayton H. Fowler Chairman & CEO, Spinnaker Real Estate Partners LLC

Ann L. Fowler-Cruz\* Attorney/Principal, Cohen & Wolf PC Kathleen A. Harrison Co-Owner, Fazzone & Harrison Realty LLC Matthew Karpas Managing Member, Karpas Strategies LLC Michael R. Kaufman Attorney, Jones, Damia, Kaufman, Borofsky & DePaul LLC Kevin J. Kelleher President & CEO, Cartus Jeffrey B. Kilberg Vice President, Nicholas/Tobin Insurance, Inc. Scott Lavelle Real Estate Broker/Owner, Remax Experience Richard J. Lipton, MD Physician, Advanced Ear, Nose & Throat Care Mark A. Malkin Owner, Malkin & Daigle LLC Martin Marola President, Marola Motor Sales, Inc. Stanley J. McKenney Vice President, McKenney Mechanical Contractors, Inc. Rute Mendes Caetano Attornev, Ventura Law Anthony Mercaldo\* CPA, Mittler, Mercaldo & Braun PC Bruce Minoff Owner, Hansen's Flower Shop Andrew W. Morin President, Servco Oil, Inc. Maurice A. Nizzardo Real Estate Developer, Nizzardo Holdings LLC Sal Pandolfi Real Estate Services & Development, Pandolfi Properties Matthew Paul, MD Eye Surgeon/Ophthalmologist, Danbury Eye Physicians & Surgeons Larry Pereira Attorney, Baker Law Firm

William M. Petroccio Attorney, Q & R Associates LLC MaryJean Rebeiro President & CEO, NY-CONN Corporation Eugene Reelick Owner, Hollandia Nursery Frank Rowella, Ir. Financial Advisor, CPA-Partner, Reynolds & Rowella John H. Ryan President, Walker Industrial M. Jeffers Rver President, Ryer Associates Thomas S. Santa President & CEO, Santa Energy Corporation Lisa Scails Executive Director, Cultural Alliance of Western CT Mary Schinke Attorney, Mary Schinke Attorney at Law LLC Valerie Sedelnick President & CEO, Washington Supply Company Gregory L. Steiner Principal, Berkshire Corporate Park Michael R. Sturdevant Sergeant, Danbury Police Department Luis Tomas Owner, European's Furniture & Gifts Lewis I. Wallace, Ir. Director, Common Fund William H. Webb, Ir. President, Pegasys, Inc. Arthur C. Weinshank Partner, Cramer & Anderson LLP Ralph Williams III Principal, Connecticut Business Services LLC Jordan Young President, Fairfield Processing Jack Zazzaro\* DMD, Cosmetic & Family Dentistry

# CHAIRMAN OF THE BOARD

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John M. Murphy, MD President & CEO, Western Connec

Gregory S. Oneglia Vice Chairman, O & G Industries

Stephen G. Rosentel, CPA President, Leaby's Fuels, Inc.

Cynthia Stevens Consultant

H. Ray Underwood Secretary & Treasurer, Underwood

Lucie H. Voves President, Church Hill Classics

\* Chairman of the Board elected Febr \*\* Vice Chairman of the Board elected Trustees are also Corporators

# **BRANCH LOCATIONS**

O OF TRUSTEES	Bethel	24 Grassy Plain Street
20		79 Stony Hill Road
tes PC	Brookfield	200 Federal Road
OARD OF TRUSTEES*		828 Federal Road
	Canton	188 Albany Turnpike
	Danbury	71 Newtown Road
		116 Main Street
bany		226 Main Street
		100 Mill Plain Road
lumbing &		126 North Street
	Goshen	4 Sharon Turnpike
rnan, Inc.	Kent	15 Kent Green Boulevard
	Litchfield	13 North Street
s Bank	Marble Dale	253 New Milford Turnpike
	Monroe	411 Monroe Turnpike
ecticut Healthcare	New Fairfield	24 Route 39
	New Milford	169 Danbury Road
		41 East Street
		100 Park Lane Road
	Newtown	1-A Commerce Road
	Ridgefield	100 Danbury Road
d Services, Inc.	Roxbury	26 North Street
	Southbury	406 Main Street South
	Torrington	1057 Torringford Street
bruary 1, 2017		397 Main Street
ted February 1, 2017	Washington Depot	7 Bryan Plaza





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